

Keeping things simple

We've worked really hard to make sure your bill is easy to understand. There's lots of information we have to put in by law but we've tried to make it nice and clear. If you don't understand anything on your bill, then just get in touch.

Whats Included?

- 1 Details of your monthly gas and electricity charges. This includes your usage charges, standing charge rate and details of your next payment.
- 2 This is your personal projection for the next 12 months, based on your current usage. If you provide us with regular meter readings, this will increase the accuracy of this figure as we can make a better judgement of your projection.
- 3 This is the Cheapest Tariff that we offer at the moment. All customers can switch to this.
- 4 Details cheapest similar tariff. This is the cheapest like for like tariff to your current tariff.



View and pay your bills online at my.pfpenery.co.uk

Date: 15 April 2015

Mr A Sample
1 Sample Road
A Sample Town
Region
PO6 100

Customer Account Number
12345678
www.pfpenery.co.uk

HELLO

Your energy statement

From 12 December 2014 to 12 January 2015
Supply address - 1 Sample Road, A Sample Town, Region PO6 100

Last month		This month	
Balance last statement	- £50.05	Balance brought forward	£54.94
Payments/Adjustments	£105.00	Electricity charges	-£23.31
Balance credit	£54.94	Gas charges	-£54.61
		Account credits/debits	£90.00
		VAT	-£4.26
		Total	£37.24

For full charge details see overleaf

Your monthly Direct Debit payment is

£50.00

We will collect it from your bank on XX/XX/XXXX

THANKS

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

Personal Projection for the next 12 months	Electricity	Gas
Based on your annual consumption. VAT is included. Warm Homes Discount is not included.	£488.36	£200.40
	Tariff name here	Tariff name here

Our cheapest overall tariff	Electricity	Gas
It's really easy to switch to our cheapest tariff - just log in to your online account.	£234.12	£103.54
	Tariff name here	Tariff name here

Our cheapest similar tariff

This compares a like-for-like tariff and isn't always the cheapest deal (this is shown in the box above).

You are on our cheapest 'similar tariff', but this doesn't mean we can't offer you a better deal. We're not allowed to put you on our cheapest tariff automatically. See the box above to see if our cheapest 'overall tariff' saves you any money. It may mean a change in your terms and conditions, for example you may need to change your payment method or manage your account online and some tariffs are available for a limited time only, therefore subject to change, but it is still worth checking.

Offering you the cheapest deal

Remember, the cheapest tariff might not always be the best option for you. For example, a fixed rate tariff might be a little higher but will protect you against future energy price rises.

The tariff comparison rate (TCR) is a guideline to help you compare tariffs. Your energy cost will depend on your usage. Your current TCR is always printed on your bill or annual statement.



- 5 Full breakdown of your electricity charges (if applicable). This includes total kWh used and how many days standing charge. Also, details if we have billed to accurate readings (if provided) or we have estimated your usage.
- 6 Full breakdown of your gas charges (if applicable). This includes total kWh used and how many days standing charge. Also, details if we have billed to accurate readings

Electricity CHARGES

Electricity Consumption Charges from DD/MM/YY to DD/MM/YY

Standard Electricity		Meter ID 11K0000000		MPAN 10100000000000	
Consumption Register 00	Previous Read	Current Read	Days	Units	kWh
DD-MM-YY	DD-MM-YY	DD-MM-YY			
0000.0	00000.0	00	00	000.0 kWh	000.0

Charges			
Electricity Charges	000.0 kWh @ 0.00p/kWh		£00.00
Standing Charge	00 days @ 0.00/day		£0.00
Online Discount	00 days @ £0.00/year		-£0.00
Dual Fuel Discount	00 days @ £0.00/year		-£0.00
Net total			£00.00
VAT @ 5% on £00.00			£0.00
Total electricity charges for this period			£00.00

Gas CHARGES

Gas Consumption Charges from DD/MM/YY to DD/MM/YY

Standard Gas		Meter ID G4K00000000000		MPRN 2960000000	
Consumption	Previous Read	Current Read	Days	Units	kWh
DD-MM-YY	DD-MM-YY	DD-MM-YY			
0000	0000	00	00	000 m ³	0000.0

Charges			
Gas Charges	0000.0 kWh @ 0.00p/kWh		£00.00
Standing Charge	00 days @ 0.00/day		£0.00
Dual Fuel Discount	00 days @ £0.00/year		-£0.00
Online Discount	00 days @ £0.00/year		-£0.00
Net total			£00.00
VAT @ 5% on £00.00			£0.00
Total gas charges for this period			£00.00