

## Instruction to your Bank or Building Society to pay by Direct Debit.

Please fill in the whole form using a ball point pen and send it to:

**PFP Energy Limited**

Edward VII Quay  
Navigation Way  
Preston  
PR2 2YF

Service User Number

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**FOR PFP ENERGY LIMITED OFFICIAL USE ONLY**

Address of Account Holder(s). This is not part of your instruction to your bank or building society.

Name(s) of Account Holder(s)

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Bank/Building Society account number

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Branch Sort Code

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 Name and full postal address  
of your Bank or Building Society

**Instruction to your Bank or Building Society.**

Please pay PFP Energy Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with PFP Energy Limited and, if so, details will be passed electronically to my Bank/Building Society.

To: The Manager                      Bank/Building Society

Address

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Postcode

Signature(s)

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Date

Reference Number

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Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit PFP Energy Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request PFP Energy Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by PFP Energy Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when PFP Energy Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.
- Please note that your bank statements will show payments as "SUN-PSL re PFP B2B" and not "PFP Energy".