



Job Profile

PFP Energy Business

Job Title:

MI Analyst

Job Purpose:

Due to continued business growth we are seeking an experienced MI Analyst to join our established team to assist in analysing, designing and implementing solutions across the business.

The successful candidate will be responsible for the production and development of various MI reports and analysis. This role will involve advanced analysis and manipulation of data within Excel & SQL, producing reports and analysis on the performance of the business. This is a challenging role which requires good mathematical and logical skills, along with accuracy and an eye for detail.

Key Accountabilities:

- To ensure that the business areas get information quickly and easily through the production of BAU reports.
- Understand the companies data and MI and how it is used within the business
- Design and implement data integration routines and data models
- Accurate and timely production and analysis of MI, articulating the causes of trends and recommending any remedial action required.
- Ensure information can be easily accessed and is appropriate to the needs of the various user communities within the business
- Encourage a culture of sharing information, knowledge, and ideas and promote expertise in finding and managing information

Skills/Knowledge/Experience:

- Three years of experience in a similar role
- Identify and refine data and report requirements from key stakeholders.
- Delivering and or working on multiple tasks with competing demands to stringent timeframes.

- An Excel wizard! With a high knowledge of Excel's functions as well as VBA to automate reports.
- Data extraction from multiple sources for reporting purposes.
- Experience with SQL Server Transact SQL is essential.
- Experience with SSIS, SSAS and SSRS.
- Previous exposure to a contact centre environment is advantageous.
- Proven ability in conducting meetings/workshops with key stakeholders to capture requirements, establish user needs and gather all required information required.
- Proven ability in translating people's ideas into tangible solutions.

What We Look For In Our People;

- Excellent communication and interpersonal skills.
- Focused on delivering to deadlines at a high level of quality.
- Highly driven with the ambition to succeed.
- Self-motivated with the ability to produce high quality work with minimum supervision.
- Excellent analytical and problem-solving abilities.
- Logical and clear thinker with excellent attention to detail.

If you have had trouble applying through our online form you can email your application to darren.dougill@pfpenergy.co.uk

Salary: £25,000 to £30,000 / year